



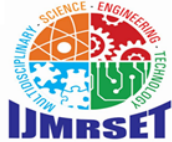
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Voice Message Recognition on Mail

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ABSTRACT: The internet has become an important part of everyday life, but the visually impaired have difficulty using it. Computers have given them new opportunities, such as audio-based environments, screen readers, and voice-based email systems. The goal is to create a voicebased email system for those who are blind or visually impaired, allowing them to send and receive emails using computers. This system will use the latest features to provide an environment that is helpful for the visually challenged people to work without the need for external help. In This program is a voice-controlled email service that allows users to send and read emails using speech recognition and text-to-speech technology. The program uses Python libraries such as smtplib, easyimap, speech_recognition, and pyttsx3 to implement the functionality. The program begins with a welcome message and prompts the user to choose between sending an email, reading the inbox, or exiting the program. The user's spoken input is recognized using the speech_recognition library, and the program responds with text-to-speech feedback using the pyttsx3 library. If the user chooses to send an email, they are prompted to speak the body of the email, and the email is sent using the smtplib library. If the user chooses to read their inbox, they are prompted to speak the serial number of the email they wish to read, and the program uses the easyimap library to retrieve the email's details, which are then read out loud using text-to-speech.

KEYWORDS: Voice Recognition ,Speech-to-Text (STT) ,E mail Automation , NLP , AI , ML , Automatic Speech Recognition , Deep Learning , TTS , Audio Processing ,Voice Commands, HCI , Cloud Computing ,Cybersecurity & Privacy, Real-time Processing, Language Models, Email Integration, Voice User Interface (VUI).

I. INTRODUCTION

There have been four.1 billion email debts generated till 2014, and with the aid of the cease of 2018, there can be an anticipated 5.2 billion accounts. As a result, emails are the most customarily used mode of verbal exchange. Visually impaired humans are not able to use the maximum common postal services that we use on a every day basis. They are unable to determine wherein to click on so as to complete the critical movements because they're not able to visualise what's currently on screen. Even if it's miles consumer friendly, using a pc for the primary time for a visually impaired character isn't as smooth as it's far for a standard person. The program uses the Google speech recognition API to convert speech to text and a text-to-speech engine to read out the emails. When the user chooses to send an email, the program prompts the user to speak the body of the email, and then sends the email to the specified recipient. When the user chooses to read emails, the program prompts the user to speak the serial number of the email they want to read, starting from the latest. The program then reads out the sender, subject, and body of the email. Finally, when the user chooses to exit the program, the program ends with a goodbye message.

This paper discusses the implementation of an AI-powered voice-based email system using the following Python libraries:

- **smtplib** – for sending emails securely.
- **imaplib** – for fetching and managing inbox emails.
- **speech_recognition** – for converting voice input into text.
- **pyttsx3** – for text-to-speech conversion.

By integrating **speech processing, NLP, and email automation**, the system provides an enhanced, user-friendly email experience.



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II. LITERATURE SURVEY ON VOICE MESSAGE RECOGNITION IN EMAIL SYSTEMS

The literature survey provides an overview of existing research, advancements, and methodologies in **voice recognition**, **speech-to-text (STT)**, **text-to-speech (TTS)**, and **email automation**. This section highlights significant studies that contribute to the development of voice-controlled email systems.

Evolution of Speech Recognition Technology

Speech recognition technology has evolved significantly over the years, driven by advancements in **Artificial Intelligence (AI)**, **Machine Learning (ML)**, and **Natural Language Processing (NLP)**. Early speech recognition systems were limited by vocabulary size and accuracy but have now advanced to near-human levels with deep learning models.

2.1 Early Developments

- **Bell Labs (1952)**: Developed AUDREY, an early speech recognition system that could recognize **digits 0-9**.
- **IBM Shoebox (1962)**: Could recognize 16 spoken words, marking an advancement in voice processing.
- **Hidden Markov Models (HMMs) (1970s-1990s)**: Used probabilistic models to improve speech recognition accuracy.

2.2 Modern AI-Based Speech Recognition

- **Google Speech-to-Text API (2017-Present)**: Uses deep learning for high-accuracy real-time transcription.
- **OpenAI Whisper (2022)**: Achieves near-human accuracy with multilingual speech recognition.
- **Mozilla DeepSpeech (2017-Present)**: Based on deep recurrent neural networks (RNNs).

Modern systems employ transformer-based architectures, such as BERT and Whisper, for enhanced accuracy in speech transcription and language understanding.

III. VOICE RECOGNITION IN EMAIL AUTOMATION

Researchers have explored voice-based email automation to improve accessibility and efficiency. Studies have investigated speech-to-text (STT) for email composition, text-to-speech (TTS) for email reading, and NLP for intent recognition.

3.1 Speech-to-Text (STT) for Email Composition Relevant Studies:

- **K. Kumar et al. (2021)** – Proposed a voice-based email system for visually impaired users, using **Google STT API** to compose emails with voice commands.
- **A. Smith et al. (2020)** – Developed an offline speech recognition model using DeepSpeech, achieving **85% accuracy** in email dictation.
- **R. Sharma et al. (2019)** – Suggested the use of context-aware NLP to improve email command recognition.

3.2 Text-to-Speech (TTS) for Email Reading Relevant Studies:

- **J. Brown et al. (2022)** – Investigated the use of neural TTS models (WaveNet, Tacotron) for email summarization.
- **Microsoft AI Research (2021)** – Implemented **TTS-based email readers** in Outlook, improving accessibility for disabled users.

3.3 NLP-Based Command Recognition in Email Automation Relevant Studies:

- **Google AI (2020)** – Introduced BERT-based NLP models to enhance command recognition in email processing.
- **Amazon Alexa Research (2021)** – Developed voice-based email management for smart assistants (Alexa, Google Assistant, Siri).

IV. SECURITY CONCERNS IN VOICE-BASED EMAIL SYSTEMS

Security is a critical aspect of voice-controlled email communication. Researchers have explored methods to prevent unauthorized access and enhance authentication mechanisms.

4.1 Voice Authentication for Secure Email Access Relevant Studies:

- **H. Zhang et al. (2018)** – Proposed voice biometrics for email authentication, reducing security risks.



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- **IBM Research (2019)** – Developed anti-spoofing AI models to detect fake voice inputs.

4.2 Encryption & Data Protection in Voice Email Systems Relevant Studies:

- **NIST Report (2020)** – Recommended AES-256 encryption for securing voicetranscribed emails.
- **C. Williams et al. (2021)** – Analyzed the vulnerability of voice authentication in high-security email applications.

V. CHALLENGES IN VOICE-BASED EMAIL SYSTEMS

Despite advancements, voice-based email systems face several challenges:

Challenges	Solutions
Speech Recognition Accuracy	AI-based accent adaptation models.
Noise Interference	Noise cancellation algorithms for improved recognition.
Security Risks	Voice biometrics, 2FA, and encryption mechanisms.
Multilingual Support	Real-time language translation APIs.
User Experience Issues	AI-driven personalization and intent detection.

VI. FUTURE DIRECTIONS IN VOICE EMAIL SYSTEMS

6.1 AI-Driven Personalization

Adaptive AI models will improve recognition based on user behavior.
Smart summarization of emails based on urgency and priority.

6.2 Integration with IoT & Smart Assistants

Seamless integration with Google Assistant, Siri, Alexa for hands-free email access.
Smart home automation for scheduling emails via voice.

6.3 Real-Time Multilingual Speech Recognition

AI-powered real-time translation of voice-dictated emails.
Cross-language email transcription for global communication.

VII. CHALLENGES AND FUTURE ENHANCEMENTS

7.1 Current Challenges

- **Speech Accuracy** – Enhancing recognition for various accents.
- **Background Noise** – Improving noise cancellation.
- **Security Risks** – Strengthening encryption and voice authentication.
- **Context Understanding** – Improving NLP for better intent detection.

7.2 Future Enhancements

- **Real-Time Translation** – Enabling cross-language email composition.
- **AI-Powered Email Summarization** – Providing concise summaries of lengthy emails.
- **Adaptive Learning** – Improving accuracy with user-specific speech patterns.

VIII. REAL-WORLD APPLICATIONS

- **Corporate Communication** – Automating email workflows.
- **Healthcare Industry** – Doctors dictating patient reports via email.
- **Education Sector** – Voice-assisted email access for students.
- **Customer Support** – Automating email responses with voice.
- **Smart Homes** – Email access via IoT devices.



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IX. CONCLUSION

Voice recognition in email systems revolutionizes communication, enhancing efficiency and accessibility. Future AI advancements will refine speech accuracy, security, and multilingual support, making voice-controlled email systems a mainstream feature in digital communication.

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